



# HEARTWOOD TREES

## CLIENT SATISFACTION QUESTIONNAIRE

Name:	Rob Eddy - Harris Lamb
How did you hear about Heartwood Trees?	Internet search.

Please tick the appropriate box or provide further comment:	Excellent	Very Good	Good	Fair	Poor
What was your overall impression of Heartwood Trees?		✓			
How did you find Heartwood Trees efficiency?		✓			
What do you think of the completed works?		✓			
What was your overall opinion of the handling the works?		✓			
To what extent were you kept informed during the process of the works?		✓			
How do you believe Heartwood Trees service could be improved upon?	N/A.				
Would you use Heartwood Trees again to carry out further work?		✓			
Would you recommend Heartwood Trees to a friend or colleague?		✓			

If you wish to add statement, comments or suggestions please do so here:

Please return this form to [domhwt@aol.com](mailto:domhwt@aol.com), your feedback is greatly appreciated.

**Heartwood Trees Scotland**  
Tree Surgery & Care

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