



Quality Statement

Our Priority is to ensure maximum customer satisfaction as a result of the services we provide to our customers & clients.

- We are committed to delivering a quality service that satisfies our customers' requirements, meet or exceed their expectations, meet regulatory & statutory requirements & be delivered safely, on time & on budget.
- We are committed to ensuring that quality objectives are defined, planned, responsibility for achieving the required quality is assigned, processes & procedures for assuring customer requirements are understood & fulfilled.
- We shall endeavour to be in compliance with International Organisation for Standards (ISO) Quality Standard ISO 9001:2000.
- We shall as applicable assess the quality performance of our suppliers.
- We are aware that, the successful implementation of this policy requires total commitment from all employees, clients & third party participation.
- We will ensure that this policy is communicated throughout the company & training will be given as necessary to meet our quality objectives.
- We will encourage an environment where employees & their representatives are empowered to consult on, & raise quality issues.